

What is the Ohio Child Support Customer Service Web Portal?

The Ohio Child Support Customer Service Portal allows customers with an active child support case a secure environment in which they can view their child support case information on demand.

Customers are able to view and print up to two years of child support payment data, as well as view address, employment, health insurance and support order information that is on file with the child support agency.

From www.jfs.ohio.gov/ocs, just click on the sentence that says “To access your child support case information, **click here**” option. This will take you to the “Welcome to the Child Support Customer Service Portal Page” (below) providing you with all of the information needed to register or learn about what information is available in the portal. The right navigation bar provides you with links to frequently asked questions, child support glossary, a troubleshooting guide, web portal availability, along with easy-to-follow user guides on how to register, and use the screens once logged into the portal.



JOB TRAINING UNEMPLOYMENT MEDICAID FOOD ASSISTANCE CASH ASSISTANCE CHILD SUPPORT PROTECTIVE SERVICES FOSTER CARE & ADOPTION CHILD CARE

A-Z Index of Services: A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Job & Family Services Office of Child Support

<p>Office of Child Support Home Child Support Services Child Support Customer Service Web Portal Child Support Payment Central Child Support Guidelines Advisory Council Other Links & Resources</p>	<p>Child Support - Customer Service Portal</p> <div data-bbox="438 1039 730 1218"><h2>Ohio Child Support Customer Service Web Portal</h2></div> <div data-bbox="438 1228 722 1459"></div> <p>NEW! Submit and receive answers to your child support questions at your convenience through the portal!</p> <p>ALREADY REGISTERED? LOG IN!</p> <p>If you are already a registered user, please click the “Login” button below and follow the on-screen instructions.</p> <p>Login Click Here</p> <p>NEED TO REGISTER?</p> <p>To register for the Child Support Customer Service Web Portal, please click the “Register” button and follow the on-screen instructions.</p> <p>Register Click Here</p> <p>WARNING: You are preparing to view information from a government computer system. Misrepresenting yourself and viewing another’s information or entering false information on this website may subject you to prosecution.</p> <p>By selecting “Register” or “Login”, I affirm that I am the person I claim to be.</p> <p>What is the Ohio Child Support Customer Service Web Portal?</p> <p>The Ohio Child Support Customer Service Portal allows customers with an active child support case a secure environment in which they can view their child support case information on demand. Customers are able to view and print up to two years of child support payment data, as well as view address, employment, health insurance and support order information that is on file with the child support agency.</p>	<p>FAQs Glossary Registration Help! Portal User Guide Troubleshooting Guide Web Portal Availability New Customer Registration Demo Forgot Password Demo Forgot User ID Demo</p> <div data-bbox="1120 1375 1453 1915"><p>New Customer Registration Demo: View detailed steps on how to register to use the Customer Service Portal.</p><p>Portal User Guide: For assistance navigating through the Customer Service Portal.</p><p>Troubleshooting Guide: For online assistance with log in and registration issues.</p></div>
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